

Product Warranty

Conditions:

1. It must be specified according to Cflors recommendations.
2. The original flooring material must be installed and maintained according to Cflors flooring installation and maintenance instructions.
3. A Cflors flooring representative must be given the opportunity to inspect or arrange inspection of the installation prior to any action being taken.
4. Warranty is valid for the original owner of the building and is non-transferable

Cflors flooring products are warranted against manufacturing defects subject to the following conditions:

1. Product that has obvious manufacturing defects should not be installed and a Cflors flooring representative should be notified immediately if any obvious manufacturing defect is found.
2. A Cflors flooring representative must be given the opportunity to inspect the installation prior to any action being taken.
3. Cflors flooring warranty covers the cost of material only and does not cover costs associated with poor installation or inadequate maintenance.
4. Cflors flooring will supply replacement material for the affected area color matched from the current range as close as possible to the original design.

The warranty is invalidated if the following occur:

1. Damage caused by excessive surface moisture, flooding or hydrostatic pressure and other moisture related problems that may be present in the substrate.
2. Scratching, cuts, gouges, staining, scuffs, burns, indentations, gloss reduction, reduction of the emboss and abuse of the flooring. Lack of appropriate protectors on furniture bases, table and chair legs or other items of furniture.
3. Loss of adhesive bond due to high alkalinity in the subfloor or contamination of the substrate as detailed in Cflors flooring installation instructions.